

CLARISSA D. JACKSON, MSW

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EDUCATION

Master of Social Work – Concentration: Individualized

Social and Economic Development for Older Adults and Aging Societies

Brown School at Washington University in St. Louis – St. Louis, MO – December 2016

Bachelor of Social Work

Secondary Major in Russian Studies and Language

Minor in Russian and Eastern European History

Saint Louis University – St. Louis, MO – May 2015

PROFESSIONAL EXPERIENCE

Admissions and Recruitment Specialist - Brown School @ WashU

December 2023 – August 2026

- Manage innovative recruitment strategies, territories and tactics to engage and interact with prospective social work and social policy students across the world
- Conduct 60+ individual student meetings and lead 3-4 webinars annually, resulting in 50+ participants during live sessions and 400+ views for recorded sessions
- Review 130+ applications annually to assess fit with the Brown School and our commitment to transformative education, community partnerships and social equity
- Develop and maintain proficient knowledge of programs, curriculum, faculty expertise, field education, accreditation, and admissions policies and procedures
- Cultivate meaningful partnerships locally, nationally, and globally with campus colleges, faculty, alumni, students, advisors and other constituents to support recruitment efforts

Executive Assistant II - Brown School @ WashU

November 2022 – December 2023

- Provided primary administrative support for the Neidorff Family and Centene Corporation Dean of the Brown School and to the Dean's Office at Washington University in St. Louis
- Strategically managed the Dean's schedule with internal and external constituents
- Assisted the Dean and Chief of Staff in advancing the School's priorities and Driving Equity 2030 strategic plan through well-coordinated and well-executed project management
- Managed daily office operations and school-wide communications sent by the Dean's office
- Supported Alumni & Development activities, including planning and coordinating donor visits and events on and off campus with the Director of Alumni & Development

Social Worker - Legal Services of Eastern Missouri

February 2017 – November 2022

Children's Legal Alliance (CLA)

- Educated school social workers, local and national community partners, managed health care plans and youth
- Championed and empowered families and youth in pursuit of quality education and school supports within the St. Louis Public Schools (SLPS) district

- Provided information and referral, crisis intervention, case management and related services to families and unaccompanied youth to promote upward socioeconomic mobility
- Researched and implemented local, state, and national evidence-based practices to ensure both the social and legal interventions meet the unique needs of school-aged youth
- Assisted CLA team with grant writing, tracking and evaluation of outputs and outcomes
- Utilized Geographic Information Systems (GIS) and CLA reporting data to strategize outreach efforts in areas with the least social mobility for minority youth

Youth and Family Advocacy Program (YFAP)

- Advocated for over 75 unaccompanied homeless youth to access basic physiological needs
- Educated school social workers, local and national community partners, managed health care plans and youth homelessness coalitions on Missouri's Qualified Minor Law
- Successfully strategized innovative solutions for homeless youth service provision
- Assisted YFAP staff attorney with implementation of healing-focused interventions to enhance direct services and systemic advocacy for unhoused youth clients
- Collaborated with YFAP staff attorney in analyzing the St. Louis Continuum of Care system to identify gaps and areas of development to ensure youth housing stability in the region

Education Justice Program (EJP)

- Collaborated with the Education Justice Program (EJP) attorneys to address racial inequity in the school system through an evidence-based, community-lawyering approach
- Assisted in the filing of federal case *Scott C. v. Riverview Gardens School District*, resulting in \$1 million settlement
- Developed logic model and evidence-based tools designed to evaluate the effectiveness of EJP

MSW Practicum Student – Wells Fargo Advisors

June 2016-December 2016

- Assisted team with communications, reviewing reports and documenting decisions related to cases of suspected elder financial abuse
- Lead efforts in the creation of the St. Louis Financial Abuse Specialist Team (FAST)
- Served as a resource on relevant issues and evidence-based strategies from a social work perspective

Master's Research Fellow – Brown School @ WashU

May 2015 – December 2016

- Assisted Director of Harvey A. Friedman Aging Center, Dr. Nancy Morrow-Howell, with research projects and aging initiatives
- Performed as lead graduate research assistant for "Elder Voices on Ferguson" project
- Analyzed, synthesized and presented data pertaining to "Elder Voices on Ferguson"
- Collaborated with initiatives, such as For the Sake of All with Dr. Jason Purnell, in increasing civic engagement and health promotion among older adults

Graduate Fellow – South40 @ WashU

August 2015 – May 2016

- Developed opportunities to promote leadership, community engagement and social justice among approximately 290 freshman and sophomore students
- Assisted Residential Director and Residential Advisors with staff development and programing

- Promoted the Services and Advocacy for Gay, Lesbian, Bisexual and Transgender Elders
- Trained healthcare providers in cultural competency for understanding the needs of LGBT elders
- Collaborated with fellow LGBT advocacy organizations, such as PROMO Missouri, in implementing new city and state-wide policies to benefit all people within the LGBT community

ACADEMIC AND TEACHING EXPERIENCE

Lecturer - Brown School @ WashU**August 2026 – Present**

- Teach and advise the equivalent of 8 graduate-level courses over a fall, spring, and summer academic year
- Advise, support, monitor, and evaluate student performance in Foundation and Concentration practicum placements
- Provide training, support, and guidance to practicum instructors
- Build and maintain partnerships with community organizations locally, regionally and nationwide to enhance practicum opportunities
- Support the activities of the Office of Practicum Education including training, assessment, and process evaluation as needed to ensure program compliance and student outcomes

Teaching Assistant – Brown School @ WashU**Spring 2026**

- Monitor in-person and online classroom learning environments to ensure student engagement
- Facilitate collaborative learning and effective communication strategies for small group projects and discussions
- Communicate effectively and proactively with the instructor regarding student progress, concerns and course needs
- Conduct class lectures and lead case study activities assigned

Adjunct Instructor – Continuing and Professional Studies (CAPS) @ WashU**2024-present**

- Teach one section of *Introduction to Social Work* course annually at CAPS via Canvas
- Adapt pedagogy practices to meet the needs of working professionals attending undergraduate classes part-time
- Align course objectives, rubrics and deliverables to the standards of the Brown School to prepare students who want to apply for the MSW graduate program
- Facilitate spaces of reflection and navigate areas of conflict for students who are experiencing concepts for the first time

Adjunct Instructor – Texas State University School of Social Work (Remote)**2020-2022**

- Taught four sections of the CSWE-accredited *Introduction to Social Work* course via Canvas
- Supported academic and social success for 30 students per section of the course
- Collaborated with BSW faculty to evolve the course based on constructive student feedback
- Developed pedagogical standards that upheld the standards of Texas State University and the social work profession to prepare students to become successful change agents

MSW Field and Task Supervisor – Legal Services of Eastern Missouri**2019-2022**

- Provided professional mentoring and guidance for social work students interested in micro, mezzo and macro level practice
- Ensured Education Learning Agreements (ELAs) were completed in a timely manner and reflected both the needs of the agency and the interests of each individual student
- Extended social work ethics and considerations to legal interns to assist in the development of clinical skills and client-focused practice

ACADEMIC COURSES TAUGHT

SOWK 1350 – Introduction to Social Work (Texas State University)

Clarissa D. Jackson, MSW

LEADERSHIP AND SERVICE

St. Louis Youth Action Board (YAB)

Lead Facilitator – 2019 – 2022

St. Louis Homeless Adolescent Task Force (HATF)

Co-Facilitator – 2022

Member – 2017 - 2022

Legal Services of Eastern Missouri: Trauma Informed Committee

Co-Chair – 2021-2022

Member – 2020-2021

Legal Services of Eastern Missouri: Affinity Group for Staff of Color

Co-Founder – 2021-2022

Brown School: AGE Student Group

Co-Chair – 2015-2016

Saint Louis University: Social Work Student Association

President – 2014-2015

Saint Louis University: Black Social Work Student Association

Vice President – 2013-2014

Member – 2014 – 2015

PUBLICATIONS

Morrow-Howell, N., **Jackson, C.**, Lewis-Harris, J., Clark, R., Clarke Ekong, S., & Bostic, B. (2017). Experiencing Civil Unrest: Elder Voices on Ferguson. *Journal of gerontological social work*, 60(4), 256–269.

<https://doi.org/10.1080/01634372.2017.1310777>

PROFESSIONAL PRESENTATIONS AND WORKSHOPS

Jackson, C., (April, 2025) Building Community in Asynchronous and Synchronous Classroom Environments [Oral] Washington University in St. Louis, St. Louis, MO.

Dempsey, T., & **Jackson, C.** (June, 2022) Working with Homeless and Unaccompanied Youth: A Legal and Holistic Advocacy Model [Oral] Missouri Rehabilitation Association, Osage Beach, Missouri.

Heggemann, J. & **Jackson, C.** (August, 2019) A School District’s Guide to Improving Outcomes for Students Experiencing Homelessness [Oral] Rock Hill School District, Rock Hill, Missouri.

Jackson, C., (November, 2016) Experiencing Civil Unrest: Elder Voices on Ferguson [Poster] Gerontological Society of America, New Orleans, Louisiana.

AWARDS AND HONORS

- CAPS Faculty Show and Share Awardee 2025
- Aracelis Francis Minority Scholarship in Gerontology 2016

- Phi Alpha Honor Society 2015
- Dobro Slovo National Slavic Honors Society 2015
- Saint Louis University Student Marshal 2015